



CP Solutions



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**Doing what we do best
so that you go on doing
what you do best!**

TAC SERVICES KEEPS YOUR NETWORK UP WHEN OTHERS DON'T.

Safe guards your network and maximizes uptime and performance. We extend the life span of your network by utilizing expert TAC service staff and genuine OEM replacement options, providing support 5 years longer than the competition.

Streamlines a multiple manufacturer network with one contract. You will have a single, dedicated sales representative before, during, and after your contract purchase. Your sales representative will also monitor all cases you open.

Offers you **peace of mind**.

Offers the **best Customer Service** in the industry.

Should your network fail, a TAC services support technician will troubleshoot your issue and identify root-cause. If the hardware has failed, it will be promptly replaced as fast as immediately, to have you back up with minimal down time.

Key Benefits Include

One Contract servicing your whole network: multi-manufacture support with all equipment under one service contract.

Customizable Service Levels: Multiple Service and support levels under one contract to service critical, and non critical hardware.

Streamlined Communication: specialized technician assigned to each case.

Easy to manage, simple renewals: Equipment added after initial contract can be prorated to insure all equipment can be renewed at one time, protecting from lapses in service, flexible billing and much more.



FLEXIBLE

One contract • Co-term contracts Support for EOL and EOS.

AFFORDABLE

Savings of up to 40% compared to SMARTnet and other manufacturer's support.

RELIABLE

326 certified technicians. Multiple support levels. 24x7 TAC support. Immediate hardware replacement option as well as popular 4-hour and Next Business Day (NBD).

Better Business Bureau Accredited

TRUSTED

Some of our customers include
Department of Agriculture
Department of Treasury
Dr. Pepper
Exide Technologies
HP Enterprises
Nissan North America
Polycom
US Army
and many more